



Smart food. happy people

Contacts for Food Safety and Health

In case of need, take always as reference your commercial contact. Additionally, take note of the following contacts:

Contact in case of complaints:

In the complaint (by e-mail or phone) the following elements must be indicated: REASON OF THE COMPLAINT, PRODUCT DESCRIPTION, LOT NUMBER, DELIVERY DATE.

- **Ivano Zottele** (Product Direction) ivano.zottele@menz-gasser.it, tel:+39 0461 720671; mobile: +39 348 8503241
- **Lorenzo Colaianni** (Quality Assurance Manager) lorenzo.colaianni@menz-gasser.it, tel: +39 320 6967277
- **Mariangela Tabarelli** (Quality Assurance): mariangela.tabarelli@menz-gasser.it, mobile: +39 328 8637530

Risk management contact (7days/7)

In case it would be necessary to report a health alert or to recall the products supplied, we ask you to immediately communicate it to the address risk.management@menz-gasser.it and to Menz&Gasser Quality Office:

- **Ivano Zottele** (Product Direction) ivano.zottele@menz-gasser.it, tel:+39 0461 720671; mobile: +39 348 8503241
- **Lorenzo Colaianni** (Quality Assurance Manager) lorenzo.colaianni@menz-gasser.it, tel: +39 320 6967277
- **Mariangela Tabarelli** (Quality Assurance): mariangela.tabarelli@menz-gasser.it, mobile: +39 328 8637530

In the communication the following elements must be indicated: REASON OF THE REPORT, PRODUCT DESCRIPTION, LOT NUMBER, DELIVERY DATE.

MENZ&GASSER S.P.A.

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