

Contacts for Food Safety and Health

In case of need, take always as reference your commercial contact. Additionally, take note of the followings contacts:

Contact in case of complaints:

In the complaint (by e-mail or phone) the following elements must be indicated: REASON OF THE COMPLAINT, PRODUCT DESCRIPTION, LOT NUMBER, DELIVERY DATE.

NOVALEDO SITE

- **Lorenzo Colaianni** (Quality Assurance) lorenzo.colaianni@menz-gasser.it, tel: 0461 720.600
- **Ivano Zottele** (Product Director) ivano.zottele@menz-gasser.it, tel: 0461 720.671; mobile: 348 8503241

VERONA SITE

- **Mariangela Tabarelli** (Quality Control): mariangela.tabarelli@menz-gasser.it, tel 045 80.97.111

Menz & Gasser Spa

Sede legale e amministrativa

Zona industriale - 38050 Novaledo (TN) - Italia
Tel. +39 0461 72 06 00 - Fax +39 0461 72 06 90

Sede di Verona

Via Torricelli, 7 - 37135 Verona - Italia
Tel. +39 045 809 71 11 - Fax +39 045 809 71 00

www.menz-gasser.it

Risk management contact (7days/7)

In case it would be necessary to report a health alert or to recall the products supplied, we ask you to immediately communicate it to the address risk.management@menz-gasser.it and to Menz & Gasser Quality Office:

- **Ivano Zottele** (Product Director): tel: 0461 720.671; mobile: 348 8503241
- **Lorenzo Colaianni** (Quality Assurance): tel: 0461 720.600

In the communication the following elements must be indicated: REASON OF THE REPORT, PRODUCT DESCRIPTION, LOT NUMBER, DELIVERY DATE.

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